

## **TERMS & CONDITIONS:**

### **SHIPPING & HANDLING**

Shipping and Handling charges are based on the total price of your order. Oversized or heavy items may have additional shipping cost. This charge may not be calculated until the order is being prepared. SFD Industries, Inc. will notify the Customer if there is an increase in shipping charges or your order prior to final billing and shipping. SFD Industries, Inc. reserves the right to ship using the carrier of their choice. Shipment to Hawaii, Alaska and international orders outside of the continental U.S. require additional charges and delivery time. Allow 4-10 business days for delivery of non-backordered items within the continental U.S.

### **SALES & TAX**

All sales are final. No returns. No exchanges. Sales tax is charged on North Carolina transactions which are required by law. Customers outside of North Carolina are responsible for reporting and paying use tax in their state for out-of-state purchases. Customers with shipping addresses outside of the US are solely responsible for all duties, import taxes and brokerage fees. These are **not** included in the cost of shipping or handling of your order. Customs, duties, and taxes vary widely from country to country; please check with your local customs agency for details on estimated costs. Customs, duty, and taxes are non-refundable: If customers refuse a shipment because of unexpected import fees, the cost of the original shipping, any brokerage/customs/duty/taxes, and any return shipping charges will **not** be refunded. All goods remain the property of the SFD Industries, Inc. until paid for in full. If an item is backordered, we will notify you via e-mail or how you primarily contacted us. Back orders will be filled before new orders when the backordered item becomes available. Individual product descriptions are claims of the manufacturer and/or distributor and are not guaranteed accurate. Prices are subject to change without notice. Mistakenly posted prices on the website do not obligate us to those incorrect prices. SFD Industries, Inc. reserves the right to refuse to sell to anyone for any reason.

### **CANCELLATION POLICY**

Valid cancellation of any and all orders must be made within 24 hours of the primary order. Notification in person, via email, mobile phone 'text message' and/or fax, or any other means will be accepted subject to confirmation in writing. We reserve the right to levy a \$30 charge to cover any subsequent administrative expenses.

### **TERMINATION OF AGREEMENTS & REFUNDS POLICY**

Both the Customer and SFD Industries, Inc. have the right to terminate any Services Agreement for any reason, including the ending of services that are already underway. No refunds shall be offered, where a Service is deemed to have begun and is, for all intents and purposes, underway. Any monies that have been paid to us which constitute payment in respect of the provision of unused Services, shall be refunded except those which are non-refundable deposits.

### **PAYMENTS & ONLINE SHOPPING**

Payments can be made through our website via PayPal accepting most large credit cards. We also accept credit/debit card payment by phone. Secure payments via PayPal guaranteeing your order's privacy and security over the web.

### **CUSTOM ORDERS & BIG WHEEL DRIFT TRIKES**

Custom Orders and Big Wheel Drift Trikes require half of the total purchase price as a non-refundable deposit. The Customer must pay the remaining balance owed on the total cost of the custom order or Big Wheel Drift Trike before taking possession. The total cost will remain as agreed upon from prior communications. Total cost may increase if the Customer requests additional upgrades or information during the construction and build of the custom order or Big Wheel Drift Trike. The Customer must pay freight shipment costs as determined by SFD Industries, Inc. to take possession of the custom order or Big Wheel Drift Trike unless a physical pick-up by the Customer is approved by SFD Industries, Inc. If the balance owed and/or freight shipment costs are not fully paid within 6 months of the completion of a custom order or Big Wheel Drift Trike, the Big Wheel Drift Trike or custom order will become the property of SFD Industries, Inc. to do with as they please and the Customer will then lose his/her rights to the custom order and/or Big Wheel Drift Trike and the non-refundable deposit. This policy will commence as of the date when a half down non-refundable deposit is made. SFD Industries, Inc. is not liable for theft or loss due to damage caused by fire or other acts of God. The above property is sold on an "AS IS" basis. The seller makes no warranties, express or implied (except as specifically stated on this document). All sales are final. SFD Industries, Inc. is not liable for any damage occurring after custom orders and/or Big Wheel Drift Trike has left SFD Industries, Inc. property, in transit or in customer's possession.

### **COPYRIGHT NOTICE**

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### **NOTIFICATION OF CHANGES**

The Company reserves the right to change these conditions from time to time as it sees fit and your continued use of the site will signify your acceptance of any adjustment to these terms. If there are any changes to our privacy policy, we will announce that these changes have been made on our home page and on other key pages on our site. Any changes to our privacy policy will be posted on our web site 30 days prior to these changes taking place. You are therefore advised to re-read this statement on a regular basis

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**ACCEPTANCE OF ORDERS:**

SFD Industries, Inc. reserves the right, without prior notification, to limit the order quantity on any item and/or refuse service to any customer. Verification of information may be required prior to the acceptance of any order. By placing a credit card order, the customer grants the SFD Industries, Inc. permission to contact their bank to verify name and address.